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# HEALTHPRIME CONNECT PROSPECTUS

#### INTRODUCTION

Policy offers a host of covers to take care of your hospitalization medical expenses during healthcare needs.

Note: The information provided herein is only indicative, we request you to refer the Policy document for better understanding of the covers, sum insured, exclusions, conditions and deductibles.

#### **ELIGIBILITY**

Minimum Entry Age: 18 Years for Adults and 91 days for children
 Maximum Entry Age: 65 Years for Adults and 25 Years for children

Renewability: LifelongPolicy Tenure: 1/2 Years

• Relationships covered: Individual - Self, Spouse, Children, Parents, Parents-in-laws,

Siblings, Son-in-law, Daughter-in-law, Grand- children Grand-

parents.

Family Floater - Self, Spouse, Dependent Children, Parents, Parents-in-laws (maximum 2 Adults & 3 children can be covered

under one Policy)

• Child/children below 25 years of age can be covered provided either of the parents is insured under the policy.

The child/ children above 25 years of age can continue to be covered under the same policy if insured under Individual Sum Insured and continue under a separate Policy with all continuity benefits as per the Portability guidelines if insured under Family Floater.

#### KEY FEATURES

Key features enlisted below are available as per your selected plan and optional covers

- 1. Flexi Policy term Option to choose policy term of 1 / 2 years
- 2. Restoration of Sum Insured –In case of exhaustion of Sum Insured, be worry-free, as our Policy offers restoration of Sum Insured to take care of all your future claims (coverage as per the plan chosen).
- **3. Assured renewal for life** There is no age restriction on renewal.

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- **4.** Attractive renewal benefits Depending on the plan selected, We reward you with health check- up on cashless basis after 1 year / 2 years of continuous policy year renewal with Us irrespective of the claims made under the Policy.
- **5. Higher Sum Insured** option up to 1 crore
- **6.** No Sub-limits Get the best treatment without worrying on room caps and sub-limits.
- 7. No Co-Pay Relieves you from all financial stress as our Policy provides you the freedom from being made to share the Hospitalisation medical expenses by way of a 'Co-Pay'.
- **8. Second Opinion**—Get a second opinion absolutely free from our expert panel of doctors.
- **9.** Free Look Period –After purchasing the Policy, in case you find it unsuitable to your needs, you can, within a free look period of 15 days, request for cancellation of the Policy.
- **10. Cumulative Bonus benefits** Avail auto increase in Sum Insured by 10% for every claim free year on the Basic Sum Insured up to a maximum of 100% of the Basic Sum Insured
- 11. Stay Fit Perk Your two claim free Policy year renewals would provide you Rewards under 'Stay Fit Perk' which can be utilized against claim deduction made towards non-medical expenses which are the standard exclusions as otherwise
- **12.** Extension of Policy Tenure In case you are travelling out of the country, we will extend your HealthPrime Connect Policy tenure to the extent of number of days you were out of the country at no additional cost.
- **13. Health 360°** Earn Rewards and Burn it against array of our facilities which would help you to improve your overall Health.
- **14.** Tax Benefit Avail tax benefits under section 80D of Income Tax Act 1961 on the premium you pay towards your HealthPrime Policy.
- 15. Cashless Facility Avail Cashless facility from our network hospitals and leave the rest to us.
- **16. Cumulative Bonus Enhancer** Get enhanced Cumulative Bonus by selecting this option. Total Cumulative Bonus of 25% of the Basic SI can be availed at every claim free year with us maximum upto 150%
- 17. OPD cover Cover your Outpatient treatment expenses up to the limits mentioned
- **18.** Vaccination for animal bite Cover expenses incurred for Vaccination against animal bite up to the limits mentioned.
- **19. Maternity and Child Care** Cover expenses incurred for the delivery as well as expenses incurred for the new born baby with separate available limits,
- **20.** Baby's Vaccinations Covered up to 3 years of age.
- **21. Obesity Treatments** Cover expenses incurred for procedures related obesity.
- **22. Critical Illness & Personal Accident Cover** Covers critical illness and Personal accident benefit as a single package with separate limits payable on lumpsum basis.
- 23. Worldwide coverage option: Covers emergency medical expense whilst you are in abroad

#### SCOPE OF COVER

The features and benefits available are as per the relevant plan opted by you. For plan details, please refer the Benefit Schedule in the later part of the Prospectus.

# 1. Hospitalisation Expenses

# A. In-Patient Hospitalization Expenses

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Covers hospitalization expenses due to any Illness or Injury towards Room, Boarding expenses, Intensive Care Unit, bed charges, Doctor's fees, Nursing Expenses, Surgical Fees, Operation Theatre Charges, Anesthetist, Anesthesia, Blood, Oxygen and their administration, Physical Therapy, Prescribed Drugs and medicines consumed on the premises, Investigation Services such as Laboratory, X-Ray, Diagnostic tests, Dressing, Ordinary splints and plaster casts, Cost of Prosthetic & other devices that are used intra operatively during a Surgical Procedure, if recommended by the attending Medical Practitioner

- **B. Day Care Procedure/Treatment -** Covers medical expenses for 405 day care procedures as available in this document which do not require 24 hours Hospitalisation due to technological advancement in medical science.
- **2. Pre-Hospitalisation** Covers medical expenses incurred for the number of days immediately before the hospitalization as specified under the Policy Schedule.
- **3. Post-Hospitalisation** Covers medical expenses incurred for the number of days immediately after the discharge from the Hospital as specified under the Policy Schedule.
- **4. Domiciliary Hospitalisation Treatment -** Covers medical expenses incurred for treatment taken at home in India limited to 10% of the Basic Sum Insured for a policy year as the patient cannot be moved to a hospital, or the patient takes treatment at home on account of non-availability of room in a hospital. No payment will be made if the condition for which the Insured Person requires medical treatment is:
  - a. Asthma, Bronchitis, Tonsillitis and Upper Respiratory Tract
  - b. Infection including Laryngitis and Pharyngitis, Cough and
  - c. Cold, Influenza,
  - d. Arthritis, Gout and Rheumatism,
  - e. Chronic Nephritis and Nephritic Syndrome,
  - f. Diarrhoea and all type of Dysenteries including Gastroenteritis,
  - g. Diabetes Mellitus and Insipidus,
  - h. Epilepsy,
  - i. Hypertension,
  - j. Psychiatric or Psychosomatic Disorders of all kinds
  - k. Pyrexia of unknown Origin.
- 5. Hospital Daily Cash Allowance Pays a Hospital Daily Cash allowance as stated in your Policy Schedule to take care of non-medical expenses incurred for each continuous and completed period of 24 hours of hospitalization for a maximum up to 10<sup>th</sup> day of continuous hospitalization. A deductible of first 48 hours of hospitalization is however applicable.
- **6. Emergency Local Road Ambulance charges -** Covers expenses incurred in transferring you to nearest Hospital having adequate emergency facilities for the provision of health services following Accidental Bodily Injury/ illness / disease up to the limits specified in your Policy Schedule.

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- 7. Organ Donor Expenses Covers expenses incurred towards organ donor's screening & treatment up to limits given in your Policy Schedule for harvesting of the organ donated wherein the Insured member is an organ recipient.
- **8. Second Opinion -** A second medical opinion service from our expert panel is available for seeking information that will give you the confidence in medical diagnosis and treatment plan for any hospitalization and / or listed Critical illnesses. This benefit can be availed once during the Policy Period.
- 9. Nursing Allowance We will pay a daily allowance maximum up to the number of days as specified in the Benefit Schedule towards engaging the services of a qualified nurse either at the Hospital or at your residence provided such services are confirmed as being necessary by the attending Medical Practitioner to your treatment for which you were hospitalized and claimed from Us. A Deductible of 48 hours of hospitalization is applicable, except in case of hospitalization due to relapse of same Illness/injury within 45 days from the date of last consultation with the Hospital/Nursing Home where the treatment may have taken.
- **10.** Laser Eye Surgery Covers expenses up to the limits as stated in your Policy Schedule incurred for correction of refractive errors by using laser surgery in case of compound myopic astigmatism in both eyes to the level of (-)5D and above.
- 11. Vaccination for Animal Bite Covers expenses up to the limits as stated in your Policy Schedule incurred for Vaccination against Animal Bite which are medically necessary and forming part of treatment recommended by the treating Doctor.
- 12. AYUSH Treatment# –The Company will indemnify Reasonable and Customary charges up to the Basic Sum Insured mentioned in the Policy Schedule, towards Medical Expenses incurred for the inpatient hospitalization treatment taken under Ayurveda, Yoga, Naturopathy, Unani, Siddha and Homeopathy provided that the hospitalization is for minimum 24 hours and is not for evaluation and/or investigation purpose only and treatment is availed in India and provided the treatment has undergone in:
  - i. Government hospital or in any institute recognized by government and/or accredited by Quality Council of India or National Accreditation Board on Health;
  - ii. Teaching hospitals of AYUSH colleges recognized by Central Council of Indian Medicine (CCIM) and Central Council of Homeopathy (CCH);
  - iii. AYUSH Hospitals as defined hereinabove.

# Exclusions specific to AYUSH Treatment#

The Company shall not make payment in respect of claims arising directly or indirectly out of or attributable or traceable to any of the following:

- 1. OPD / Day care treatment
- 2. Wellness and non-therapeutic treatment

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- 3. Any Pre-Hospitalization and Post-Hospitalization Expenses All Preventive and Rejuvenation Treatments (non-curative in nature) including, without limitation, treatments that are not Medically Necessary.
- 4. Non- Prescribed medicines by treating physician, non-disclosed formulations & non-standardized preparations or Health Supplementary products will be excluded.
- 5. Any Pre or Post hospitalization AYUSH treatment taken before/pursuant to inpatient Allopathy treatment.

The above exclusions are in additions to the General exclusions listed under the Policy.

#Added pursuant to "Guidelines on providing AYUSH Coverage in Health insurance policies" dated 31 January, 2024 issued by the IRDAI effective 1st April 2024.

- 13. Restoration of Sum Insured In case Basic Sum Insured is exhausted due to claims made and paid during the Policy Period, then we will restore the entire Sum Insured once during the Policy Period. This restored amount can be used for future claims, not related to the Illness/Injury for which the claim has been made and paid during the same Policy year.
- 14. Extended Policy Tenure In case you are going out of the country for a period of more than 15 days continuously and/or maximum up to 180 days, then you may extend your Policy for the number of days you are out of the country.
- **15. Obesity Treatment Cover** Covers medical expenses up to the limits as stated in your Policy Schedule incurred for treatment related to obesity, where the Body Mass Index is greater than 40 and with medical co-morbidities as mentioned below:
  - i. Respiratory: Obstructive sleep apnea, Pickwickian syndrome (obesity hypoventilation syndrome)
  - ii. Cardiovascular: Coronary artery disease, left ventricular hypertrophy, coronary pulmonale, obesity-associated cardiomyopathy, accelerated atherosclerosis, and pulmonary hypertension of obesity
- **16. Infertility Treatment Cover** Covers medical expenses up to the limits as stated in your Policy Schedule incurred for the treatment of Infertility as an In-patient hospitalizations or a Day care treatment. These expenses shall not be available for any subsequent Renewal once claimed in any Policy Year
- 17. Maternity and Child Care The separate Sum Insured limit is available under this cover which is separate than the Basic Sum Insured mentioned in your Policy Schedule. This cover is available only to families covered under Family floater with a waiting period of (24) months from the date of issuance of the first policy with us, provided that the policy has been renewed continuously with us without break for you & your spouse insuring under this cover.
  - A. Maternity Care: Covers medical expenses for the delivery of a baby (including caesarean section) and/or expenses related to medically recommended and lawful termination of pregnancy, limited to maximum 2 deliveries or termination(s) or either, during the lifetime.

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- B. Child Care: Covers Medical expenses for the new born baby provided that there is a valid claim payable under Maternity Care.
- C. New Born Vaccinations: Covers medical expenses incurred for the new born baby's vaccinations up to 3 years of age, subject to a valid claim payable under Maternity Care.
- D. New Born Screening Expenses: Covers medical expenses incurred for the new born baby's screening expenses done within the hospitalization period same as maternal hospitalization period, subject to a valid claim payable under Maternity Care.

If a newborn screening test comes back positive (abnormal), further Reasonable and customary testing expenses to determine whether the baby has a particular condition shall be covered within the limits as specified in the Policy Schedule against this cover.

- E. Umbilical Cord Stem Cell Banking Allowance: Covers medical expenses incurred for the new born baby's umbilical cord stem cell banking limited for the first year banking allowance, subject to a valid claim payable under Maternity Care
- **18. Preventive Care** We will provide below additional benefits which would help in preventing and/or bettering current Health condition/s

The below services will be provided by Us/Our appointed service provider and can be availed anytime during the policy period and there are no restrictions on the number of times the facility can be utilized.

# 1. First Medical Opinion:

A First medical opinion service from our expert panel is available for seeking information that will give you the confidence in medical diagnosis and treatment plan. On request, we shall arrange for a First Opinion which is subject to the following:

- i. A First Medical Opinion service provides an unbiased opinion on simple medical queries that have not been taken to a medical expert as of yet.
- ii. This benefit can be availed only once during the policy year by each Insured Person covered on Individual or Family Floater policy.
- iii. You are free to choose whether or not to obtain the First Opinion, and if obtained, whether or not to act on the same.
- iv. We does not assume any liability for and shall not be responsible for any actual or alleged errors, omissions or representations made by any Medical Practitioner or in any First Opinion or for any consequences of actions taken or not taken in reliance thereon
- v. Any First Opinion provided under the Benefit shall not be valid for any medico-legal purposes.

#### 2. Live Health Talk:

A unique offering where you can log in through your unique login ID on the Portal and schedule a live chat with a practicing doctor to discuss health problem.

3. Electronic Medical Record Management (EMRM):

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Our Portal provides storage for all your medical documents and reports centrally in one location. With EMRM you may retrieve your medical documents at your convenience through the internet. This facility provides you easy accessibility of the documents anytime and anywhere in a secured way.

#### 4. Fortnightly Newsletters:

Relevant and Crisp Fortnightly Publication on Health & Lifestyle Awareness would be available for you on the Portal.

- **19. Health 360°** We provide below listed benefits to ensure your Health & Wellness under this Policy by offering services & incentivizing rewards as mentioned below
  - A. **Delight Healthcare:** You can avail discounts on outpatient consultation, pharmaceuticals and Diagnostic tests through our empaneled Network Providers. The list of such Network Providers will be updated from time to time and can be obtained from Our website, mobile application or by calling Our call centre. We will assist in scheduling appointments for consultation and diagnostic tests at a time convenient to you. Alternatively you may also schedule the appointment by contacting the Network Provider or through the mobile application. You can avail these facilities as many number of times as wishes to avail.

In all cases the medical professional suggested by the Company shall act in a medical or legal capacity on behalf of You only. The Company assumes no responsibility for any medical advice given by the medical professional. You shall not have any recourse to the Company by reason of its suggestion of a medical professional or due to any legal or other determination resulting therefrom.

The services are on arrangement basis and utilizing these services from the Company's empaneled network provider would be at the discretion of the Insured member. You are responsible for the cost of services arranged by the Company on behalf of You or a covered Immediate Family member.

- **B. Concierge Healthcare:** We offer integrated healthcare services inculcating the advancement in technology and with a member centric approach. You are provided individual access to our health portal which will be available at Our website and Mobile application where you can perform various healthcare activities
  - 1. Health Risk Assessment (HRA): A pre-designed questionnaire will be available at Our website and Mobile application for doing your own Health Risk assessment. If the score depicts unhealthy status you will be guided with medical screening for improving your overall well-being.

The Health score will be driven basis the information provided in areas of Medical history, stress, diet and lifestyle which ranges from 1 to 100 enabling us to identify the need of Step 3 as mentioned hereunder.

2. Disease Management Program-

Those who get detected or get assessed as high risk in the HRA or are already suffering from chronic diseases, we offer variety of disease management programs. This service aims to help you

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to cope with disease and to show you ways of dealing with them in everyday life. The Disease management Program aim to improve your quality of life.

Following are the names of Disease Management programs.

- Asthma Management
- o Pre-Diabetes / Diabetes Management
- Hypertension
- Heart Related Management
- o Maternity Management
- o Tropical Disease Management

Based on the Disease Management Program identified, we will assign a Health Coach for online Diet consultation & tracking mechanism, indulging you into physical activities, encouraging for meditation & breathing techniques at home or online counselling through our health portal/mobile application. Post your complete profile building done on online portal, health coach will interact with you as per health requirements

#### 3. Dedicated Health Professional-

We will offers 24/7 live Health Chat via online Health portal and telephonic call service to discuss health and other various lifestyle related issues from expert panel of empaneled doctors and health professionals. The below services may be availed anytime during the policy period and there are no restrictions on the number of times the facility can be utilized.

- Ask Doctor for basic health related conditions and medications
- O Ask Nutritionist for diet and nutrition considerations depending on lifestyle
- Ask Counselor confidential counseling by professionals, crisis intervention etc.

#### 4. Wellness Rewards-

We have kept a provision to Earn & Burn Rewards by way of 'Wellness Reward Program'. The Rewards can be earned by performing various activities as listed below 'Table 1. Wellness Reward' upto the maximum limits as specified under every category and Burn it against array of our facilities provided as mentioned hereunder which would help you to improve your overall Health status whilst using the Rewards earned by you as follow.

Table 1 Wellness Reward: Earn

Sr.		Rewards/	Max
N	Activities for Earning Wellness Rewards	unit earned	Rewards
о.		by Individual	earned by

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	66000MH2010P	20203030			Individual Per Policy Year
		HRA outcome without any adverse report	Cover 2.5 to 3.5 lakhs steps in a month	100/month	500
		HRA Outcome of having Large waist size ( > 40	Cover minimum 2 lakhs steps in a month	100/month	500
		inches)	Cover above 2 lakh steps in a month	150/month	1000
I	Blood pressure for a known case of Hypertension  Solution to Sedentary Lifestyle  Blood sugar levels for a known case of Diabetes  Lipid profile Level for a known case of Dyslipidemia  Body Mass Index (BMI) for a known case of High BMI Insured Person /s >=30 optimum BMI	1 *	Blood Pressure is below or equal to - SBP:120-140 mm/Hg DBP: 80-90 mm/Hg SBP- Systolic Blood Pressure; DBP – Diastolic Blood Pressure	150/month	500
			HBA1C within normal limits ≤ 5.6	150/quarterly	500
		Lipid level are normal within range as applicable to the Laboratory	150/quarterly	500	
		known case of High BMI Insured Person /s	BMI between 31 to 35 and reduce your BMI to the Optimum range	100/quarterly	200
			BMI between 35 to 39 and reduce your BMI to the optimum range	150/quarterly	300
			BMI between 40 to 42 and reduce your BMI to the optimum range	250/quarterly	500

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П	Get active Rewards	Can be availed by providing attendance Register/letter/medal/trophi es/BIB number (as applicable) from the respective facility provider.	Participate in professional sport events like Marathon/Cyclothon/Swimat hon	100 /event	500
	Online Screening	On completion of HRA on Health Portal/Mobile application	HRA Completion within a month from Policy Inception Date	200	200
		1 * ' '	n wellness reward by undergoing we of the results of screen tests po		nedical
		II D 1 . 137 '. '	a. ECG	50/quarterly	100
		Heart Related Monitoring	b. 2D echo/ TMT	100/quarterly	200
	Prophylac tic Screening	Blood Sugar Monitoring	a. FBS & PPBS	50/quarterly	100
		blood Sugar Wolltoning	b. HbA1C	75/quarterly	200
III		Thyroid/Lipid Monitoring	a. TFT (Thyroid Function Test)	100/quarterly	200
			b. Lipid Profile	100/quarterly	200
		Tests for Female Insured Person  Test For Male	a. PAP Smear	200/quarterly	300
			b. USG Abdomen & Pelvis	150/quarterly	300
			c. Mammogram	250/quarterly	500
			a. Prostate Specific Antigen (PSA)	150/quarterly	300
		Test Por Male	b. Any other test as suggested in Health Screening by Us.	150/quarterly	300
		Fit Kid (Age: 5-18 years) applicable only for a family	a. School level	20/sport	50
IV	Family Rewards		b. State level	50/sport	100
		Can be availed by providing Sports Certificate provided by the School/State/National Sports authorities.	c. National level	100/sport	200

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You can Burn these accumulated Rewards whenever required against categories as mentioned in Table 2 Wellness Reward: Burn.

Table 2 Wellness Reward: Burn

Sr. No	Categories to Burn the Rewards	
a.	The Insured Person (s) may redeem the reward points (as available) while paying the applicable discounted rates to the Network Provider for the facilities as mentioned under 'Health 360°: Delight Healthcare'.	
b.	Dental Care except cosmetic treatment	
C.	Cost of Vaccinations	
d.	Cost of Spectacle Lenses	
e.	Laser surgery for correction of refractory errors	
f.	Any Hospitalizations which is Non-admissible as per the Policy terms and conditions as specified under 'In-patient Hospitalization'	
g.	You can also redeem your Rewards against Claim of yours/your Family member/s who are insured with Us under any retail Health Indemnity product applicable in case their Sum Insured is exhausted and/or against any Non admissible expenses.	
h.	Discount on premium while renewing your Policy	

- 20. Stay Fit Perks The Policy provides additional perk equivalent to the amount specified in the Policy Schedule after every two claim free Policy year renewals. The accumulated Stay fit perk can be utilized from third continuous Policy year renewal against any non-medical expenses for your admissible claim under In-patient Hospitalization cover
- 21. Renewal Health Check Up All members covered under the Policy above 18 years of age is/are entitled to a annual health check-up on cashless basis, at our empaneled diagnostic centers irrespective of the claims history on every yearly renewal of this Policy. This is available for the individuals who were insured with Us for the above specified period and continue to be insured in the subsequent Policy Year.

Plan	Sum Insured (in Lakhs)	List of Investigations
	10, 15, 20, 25, 30, 50	Complete blood Count,
Essential		Routine Urine Analysis, Blood
		group, ESR, Fasting Blood

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		Sugar, S. Cholesterol, SGPT, Creatinine, ECG
Optimum	10, 15, 20, 25, 30, 50	Complete blood Count, Routine Urine Analysis, Blood group, ESR, Fasting Blood Sugar, S. Cholesterol, SGPT, Creatinine, ECG
Optimum Plus	75, 100	Complete blood Count, Routine Urine Analysis, Blood group, ESR, Fasting Blood Sugar, Lipid profile, Kidney Function Test, Medical Examination, ECG

- **22. Cumulative Bonus** This Policy provides for auto increase in Basic Sum Insured by 10% of the Basic Sum Insured for every claim free Policy year up to a maximum of 100% of the Basic Sum Insured.
- 23. Change in Plan/Enhancement of Basic Sum Insured You may change your Plan or enhanced your Basic Sum Insured at the time of renewal of the Policy in case of no claim having been lodged/paid under the earlier policy and as per the board approved underwriting policy of the Company. In all such case of increase in the Basic Sum Insured and/or Policy covers, waiting period will apply afresh in relation to the amount and/or covers by which the Basic Sum Insured has been enhanced and/or Policy Plan has been changed.
- 24. Emergency Assistance Services The below services will be available when the you are more than 150 kilometers away for the continuous no. of days not beyond 90 days, within Indian territory, from your residential address as provided in the Proposal Form. The services would be provided by us /through our appointed Service provider, with prior intimation and acceptance by us and can be availed anytime during the policy period on Cashless basis and there are no restrictions on the number of times the facility can be utilized. We/ our Service provider completely arranges and pays reasonable and customary expenses towards assistance services without limits on the covered cost
  - i. **Medical Consultation, Evaluation and Referral** In case of any emergency situation, We/our Service Provider will evaluate, troubleshoot and make immediate recommendations including referrals to qualified doctors and/or hospitals. The Company shall arrange the appointment with the medical consultant however, the consultation fees will be borne by the Insured Person.
  - ii. **Medical Monitoring and Case Management-** A team of doctors, nurses, and other medically trained personnel would be in regular communication with the attending physician and hospital,

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monitor appropriate levels of care and relay necessary and legally permissible information to the members of the Family / employer.

- iii. **Emergency Medical Evacuation-** If you fall ill or been injured in an area where appropriate care is not available, We /via Service Provider at our expense will intervene and use available transportation equipment and personnel necessary to evacuate you safely to the nearest facility for a higher medical care. Such emergency medical evacuation would be done either by ground or air solely at the discretion of the Company.
  - Emergency Air Ambulance Charges: The Company will arrange Air Ambulance services on Cashless basis provided that:
  - a) The treating Medical practitioner certifies in writing that the severity or nature of the Insured Persons illness or injury warrants the Insured Persons requirement for Air Ambulance
  - b) The transportation expenses under this benefit include transportation from one Hospital to another Hospital for the purpose of providing a high standard of medical care to the Insured Person following a Medical Emergency.
- iv. Compassionate Visit: When you are travelling alone & hospitalized for more than seven (7) consecutive days, we will provide for a family member or a friend to travel to visit you, by providing economy, round-trip, common carrier or an appropriate means of transportation to the place of hospitalization.

# **OPTIONAL COVER(S)**

The Optional covers shall be available only if the same is specifically mentioned your Policy Schedule and available on payment of additional premium as applicable.

- 1. Cumulative Bonus Enhancer The Cumulative Bonus can be enhanced by 25% of the Basic Sum Insured at every claim free Policy Year renewal maximum upto 150% of the Basic Sum Insured.
- 2. Out Patient Treatment (OPD) Cover Covers Out Patient treatment expenses incurred by you on Individual limit basis during the Policy Year and will be payable if you consult a specialist consultant/specialist medical practitioner on Outpatient basis for the illness/injury contracted during the policy period and if prescribed from the treating specialist consultant/specialist medical practitioner
- 3. Critical illness & Personal Accident cover It allows you to select a package of Critical illness & Personal Accident cover on Individual Sum Insured basis. The Sum insured opted here is separate for both the covers and does not include to your Basic Sum Insured stated in your Policy Schedule.

**Section 1. Critical Illness Cover:** We will pay the Sum Insured on a lump sum basis on occurrence of bellow mentioned Illnesses/procedures or medical events:

- i. Cancer of Specified Severity;
- ii. Kidney Failure requiring regular Dialysis

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- iii. Multiple sclerosis with persisting symptoms
- iv. Major Organ / Bone Marrow Transplant;
- v. Open Heart Replacement or Repair of Heart Valves;
- vi. Open Chest CABG
- vii. Stroke Resulting in Permanent Symptoms;
- viii. Permanent Paralysis of Limbs;
- ix. Myocardial Infarction (First Heart Attack of Specified Severity)

**Section 2.1 Personal Accident Cover:** We will pay the Capital Sum Insured opted for this cover on occurrence of below mentioned events:

- i) Accidental Death: 100% of the Capital Sum Insured is payable if you met with an Accident during the policy period and this is the sole and direct cause of your death within 12 months of such accidental Bodily Injury sustained.
- ii) Permanent Total Disability: 100% of the Capital Sum Insured is payable if you met with an Accident during the policy period and this is the sole and direct cause of your Permanent Total Disability in one of the ways detailed in the table below, within 12 months of such accidental Bodily Injury sustained

Permanent Total Disability – Table of Benefits Loss of:		
Limbs (both hands or both feet or one hand and one foot)		
Loss of a limb and an eye		
Complete and irrecoverable loss of sight of both eyes		
Complete and irrecoverable loss of speech & hearing of both ears		

In this benefit

- a) Limb means a hand at or above the wrist or a foot above the ankle.
- b) Loss of Limb means physical separation of a limb above the wrist or ankle respectively

In case of physical severance of Limbs, waiting period of 180 days shall not be applicable and the claim would be payable immediately subject to admission of claim as per the Policy terms and conditions and submission of all necessary documents / information and any other additional information required for the settlement of the claim.

iii) Permanent Partial Disablement: We will pay the percentage of the Capital Sum Insured if you met with an Accident during the Policy period and this is the sole and direct cause of your Permanent Partial Disability in one of the ways detailed in the table below, within 12 months of such accidental Bodily Injury sustained

Permanent Partial Disability - Table of Benefits		
Loss of	% of CSI	
Each arm at shoulder	70%	

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Each arm to a point above elbow joint	65%
Each arm to a point below elbow joint	60%
Each hand at the wrist	55%
Each thumb	20%
Each index finger	10%
Each other finger	5%
Each leg above center of the femur	70%
Each leg up to a point below the	
femur	65%
Each leg to a point below the knee	50%
Each leg up to the center of tibia	45%
Each foot at the ankle	40%
Each big toe	5%
Each other toe	2%
Each eye	50%
Hearing in each ear	30%
Sense of smell	10%
Sense of taste	5%
Any other Permanent Partial Disability	% as assessed by Registered medical practitioner

The compensation under more than one event as stated above, for same period of disability shall not exceed the Capital Sum Insured stated under this cover.

In case of multiple claims under Permanent Partial Disability arising due to multiple events during the Policy period, the total claim payable amount shall not exceed the Capital Sum Insured stated under this cover.

Section 2.2 Adventure Sports Cover: If you met with an Accident while engaging in an adventure sport carried out in accordance with the guidelines, codes of good practice and recommendations for safe practices as laid down by a governing body or authority during the Policy Period and this is the sole and direct cause of your Death or Permanent total disability or Permanent partial disability in one of the ways then we will pay up to the Sub Limit specified in the Policy Schedule forming part of the Capital Sum Insured and shall be payable in accordance with the Table as mentioned above under Section 2.1.Personal Accident cover, provided that:

The following exclusions listed under Part IV. 35 General Exclusion will stand deleted for this Option:

Treatment/loss required arising from Insured Person's participation in scuba diving, engaging in speed contest or racing of any kind (other than on foot), bungee jumping, parachuting, hang gliding, rock or mountain climbing, winter sports, mountaineering (where ropes or guides are customarily used), caving or potholing, hunting or equestrian, skin diving or other underwater activity, rafting or canoeing involving white water rapids, yachting or boating outside coastal waters (2 miles), polo, snow and ice sports, professional sports.

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Section 2.3. Risk Categorization



**Risk Group I:** Doctors, Lawyers, Accountants, Architects, Consulting engineers, Teachers, Bankers, Builders, Contractors, Engineers on site engaged in superintending functions only, Veterinary Doctors, business owners wherein the business is not dealing in hazardous goods or not involving manual labor, Persons engaged in clerical functions & administrative functions and such other persons engaged in occupations of similar hazard listed above.

**Risk Group II:** Professional Athletics & Sportsmen, Wood working Machinists, Workers, Mechanics, Drivers, Manual laborers (except those falling under Group III) & such other persons engaged in occupation of similar hazard listed above.

**Risk Group III:** Persons working in underground mines, explosives, magazines, workers involved in electrical installation with high tension supply, demolition workers, Jockeys, Circus personnel, Persons engaged in activities like racing on wheels or horseback, big game hunting, mountaineering, winter sports, skiing, ice hockey, ballooning, hand gliding, river rafting, polo, persons working as Air Crew and Ship Crew, and such other persons engaged in occupation of similar hazard listed above.

- **4. Worldwide coverage** Covers emergency medical expenses incurred outside India, during the Policy Year, provided that.
  - i. You are outside India for the purpose other than undergoing medical treatment/procedure
  - ii. Any illness, medical event or surgical procedure for which the Hospitalization has occurred, which was first diagnosed whilst you are outside India.
  - iii. The treatment is Medically Necessary and has been certified by a Medical Practitioner as an Emergency care which cannot be deferred till the date of your return to India.
  - iv. The Emergency Medical Expenses incurred during In-patient Hospitalization only shall be covered.
  - **v.** Any payments under this benefit will only be made in India, in Indian Rupees and on reimbursement basis.

### EXCLUSIONS

The Company shall bear no liability to make the payment in respect of claims arising directly or indirectly out of or attributable or traceable to any of the following:

- i. Standard Exclusions (Exclusions for which standard wordings are specified by IRDAI)
  - 1. Pre- Existing Diseases Code –Excl01
    - a. Expenses related to the treatment of a Pre-Existing Disease (PED) and its direct complications shall be excluded until 48 months or 36 months as per the Plan mentioned in the Policy schedule of continuous coverage after the date of inception of the first policy with Us.
    - b. In case of enhancement of Sum Insured the exclusion shall apply afresh to the extent of sum insured increase.
    - c. If the Insured person is continuously covered without any break as defined under the Portability norms of the extant IRDAI (Health Insurance) Regulations, then waiting period for the same would be reduced to be extent of prior coverage.

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d. Coverage under the policy after the expiry of applicable months as per the Plan, for any Preexiting Disease is subject to the same being declared at the time of application and accepted by the Insurer.

# 2. Specified disease/procedure waiting period- Code- Excl02

- a) Expenses related to the treatment of the listed Conditions, surgeries/treatments shall be excluded until the expiry of below mentioned months of continuous coverage after the date of inception of the first policy with us. This exclusion shall not be applicable for claims arising due to an accident.
- b) In case of enhancement of sum insured the exclusion shall apply afresh to the extent of sum insured increase.
- c) If any of the specified disease/procedure falls under the waiting period specified for pre-Existing diseases, then the longer of the two waiting periods shall apply.
- d) The waiting period for listed conditions shall apply even if contracted after the policy or declared and accepted without a specific exclusion.
- e) If the Insured Person is continuously covered without any break as defined under the applicable norms on Portability stipulated by IRDAI, then waiting period for the same would be reduced to the extent of prior coverage.

f) List of specific diseases/procedures

Sr.	First Year (12 months)	Two Year ( 24 months)	Three Year (36 months) Waiting
No	Waiting Period	Waiting Period	Period
1.	Cataract	Calculus diseases of Gall	Infertility treatment cover/
		bladder and Urogenital	Obesity
		system	treatment cover
2.	Benign Prostatic	Joint Replacement due to	
	Hypertrophy	Degenerative condition,	
3.	Hernia	Surgery for prolapsed inter	
		vertebral disc unless arising	
		from accident	
4.	Hydrocele	Age related Osteoarthritis	
		and Osteoporosis	
5.	Fistula in anus	Spondylosis / Spondylitis	
6.	Piles	Surgery of varicose veins	
		and varicose ulcers.	
7.	Sinusitis and related	Treatment for correction of	
	disorders	eye sight (laser surgery) due	
		to refractive error	
8.	Fissure		
9.	Gastric and Duodenal		
	ulcers		
10.	Gout and Rheumatism		
11.	Internal tumors, cysts,		
	nodules, polyps, breast		

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	lumps (unless	
	malignant)	
12.	Hysterectomy/	
	myomectomy for	
	menorrhagia or	
	fibromyoma or prolapse	
	of uterus	
13.	Polycystic ovarian	
	diseases	
14.	Skin tumors (unless	
	malignant)	
15.	Benign ear, nose and	
	throat (ENT) disorders	
	and surgeries,	
	adenoidectomy,mastoid	
	ectomy, tonsillectomy	
	and tympanoplasty	
16.	Dilatation and	
	Curettage (D&C);	
17.		
	Diseases	

<sup>\*</sup>The illnesses/diseases mentioned with the coding in the bracket such as F06, F40 are as per the 'International Classification of Diseases (ICD's). ICD defines the universe of diseases, disorders, injuries and other related health conditions, listed in a comprehensive, hierarchical fashion.

# 3. 30-day waiting period- Code- Excl03

- a) Expenses related to the treatment of any illness within 30 days from the first policy commencement date shall be excluded except claims arising due to an accident, provided the same are covered.
- b) This exclusion shall not, however, apply if the Insured Person has Continuous Coverage for more than twelve months.

The within referred waiting period is made applicable to the enhanced sum insured in the event of granting higher sum insured subsequently

### 4. Investigation & Evaluation – Code-Excl04

- a. Expenses related to any admission primarily for diagnostics and evaluation purposes only are excluded.
- b. Any diagnostic expenses which are not related or not incidental to the current diagnosis and treatment are excluded.

# 5. Rest Cure, rehabilitation and respite care- Code- Excl05

a) Expenses related to any admission primarily for enforced bed rest and not for receiving treatment. This also includes:

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- Custodial care either at home or in a nursing facility for personal care such as help with activities
  of daily living such as bathing, dressing, moving around either by skilled nurses or assistant or
  non-skilled persons.
- ii. Any services for people who are terminally ill to address physical, social, emotional and spiritual needs.

# 6. Obesity/Weight Control: Code-Excl06

Expenses related to the surgical treatment of obesity that does not fulfil all the below conditions:

- 1) Surgery to be conducted is upon the advice of the Doctor
- 2) The surgery/Procedure conducted should be supported by clinical protocols
- 3) The member has to be 18 years of age or older and
- 4) Body Mass Index (BMI);
  - a) greater than or equal to 40 or
  - b) greater than or equal to 35 in conjunction with any of the following severe comorbidities following failure of less invasive methods of weight loss:
    - i. Obesity-related cardiomyopathy
    - ii. Coronary heart disease
    - iii. Severe Sleep Apnea
    - iv. Uncontrolled Type 2 Diabetes

#### 7. Change-of-Gender treatments: Code-Excl07

Expenses related to any treatment, including surgical management, to change characteristics of the body to those of the opposite sex.

# 8. Cosmetic or plastic Surgery: Code- Excl08

Expenses for cosmetic or plastic surgery or any treatment to change appearance unless for reconstruction following an Accident, Burn(s) or Cancer or as part of medically necessary treatment to remove a direct and immediate health risk to the insured. For this to be considered a medical necessity, it must be certified by the attending Medical Practitioner

#### 9. Breach of law: Code-Excl 10

Expenses for treatment directly arising from or consequent upon any Insured Person committing or attempting to commit a breach of law with criminal intent.

# 10. Excluded Providers: Code-Excl11

Expenses incurred towards treatment in any hospital or by any Medical Practitioner or any other provider specifically excluded by the Insurer and disclosed in its website / notified to the policyholders are not admissible. However, in case of life threatening situations or following an accident, expenses up to the stage of stabilization are payable but not the complete claim.

11. Treatment for, Alcoholism, drug or substance abuse or any addictive condition and consequences thereof. **Code- Excl 12** 

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- 12. Treatments received in health hydros, nature cure clinics, spas or similar establishments or private beds registered as a nursing home attached to such establishments or where admission is arranged wholly or partly for domestic reasons. **Code Excl 13**
- 13. Dietary supplements and substances that can be purchased without prescription including but not limited to Vitamins, minerals and organic substances unless prescribed by a medical practitioner as part of hospitalization claim or day care procedure. **Code-Excl 14**

#### 14. Unproven Treatments: Code- Excl16

Expenses related to any unproven treatment, services and supplies for or in connection with any treatment. Unproven treatments are treatments, procedures or supplies that lack significant medical documentation to support their effectiveness.

#### ii. Specific Exclusions (Exclusions other than those mentioned under E(i) above)

- 1. 90 days Waiting Period Exclusion: A waiting period of 90 days from the commencement date of the first Policy will apply to Critical Illness (es) contracted requiring Hospitalization
- 2. Any condition directly or indirectly caused by or associated with any sexually transmitted disease, including Genital Warts, Syphilis, Gonorrhoea, Genital Herpes, Chlamydia, Pubic Lice & Trichomoniasis, Human T Cell Lymphotropic Virus Type III (HTLV-III or IITLB-III) or Lymphadinopathy Associated Virus (LAV) or the mutants derivative or Variations Deficiency Syndrome or any Syndrome or condition of a similar kind.
- 3. Any dental treatment or surgery unless requiring hospitalization arising out of an accident.
- 4. Treatment taken from anyone who is not a Medical Practitioner or from a Medical Practitioner who is practicing outside the discipline for which he is licensed or any kind of self-medication.
- 5. Charges incurred in connection with cost of spectacles and contactlenses, hearing aids, routine eye and ear examinations, dentures, artificial teeth and all other similar external appliances and /or devices whether for diagnosis or treatment.
- 6. Any expenses incurred on prosthesis, corrective devices, external durable medical equipment of any kind, wheelchairs, walkers, belts, collars, caps, splints, braces, stockings of any kind, diabetic footwear, glucometer/thermometer, crutches, ambulatory devices, instruments used in treatment of sleep apnea syndrome (C.P.A.P) or continuous ambulatory peritoneal dialysis (C.P.A.D) and oxygen concentrator or asthmatic condition, cost of cochlear implants.
- 7. External Congenital Anomaly.
- 8. Circumcision unless necessary for treatment of an Illness or as may be necessitated due to an Accident
- 9. Any OPD treatment except pre and post hospitalization as covered under Scope of the Policy.

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- 10. Treatment received outside India unless specifically mentioned in your policy schedule.
- 11. War or any act of war, invasion, act of foreign enemy, war like operations (whether war be declared or not or caused during service in the armed forces of any country), civil war, public defense, rebellion, revolution, insurrection, mutiny, military or usurped acts, seizure, capture, arrest, restraints and detainment of all kinds.
- 12. Act of self-destruction or self-inflicted, attempted suicide or suicide while sane or insane or Illness or Injury attributable to consumption, use, misuse or abuse of tobacco, intoxicating drugs and alcohol or hallucinogens.
- 13. Any charges incurred to procure any medical certificate, treatment or Illness related documents pertaining to any period of Hospitalization or Illness.
- 14. Personal comfort and convenience items or services, TV(wherever specifically charged separately), charges for access to telephone and telephone calls (wherever specifically charged separately), foodstuffs, (except patient's diet), cosmetics, hygiene articles, body or baby care products and bath additive, barber or beauty service, guest service as well as similar incidental services and supplies.
- 15. Nuclear, chemical or biological attack or weapons, contributed to, caused by, resulting from or from any other cause or event contributing concurrently or in any other sequence to the loss, claim or expense. For the purpose of this exclusion:
  - a) Nuclear attack or weapons means the use of any nuclear weapon or device or waste or combustion of nuclear fuel or the emission, discharge, dispersal, release or escape of fissile/fusion material emitting a level of radioactivity capable of causing any Illness, incapacitating disablement or death.
  - b) Chemical attack or weapons means the emission, discharge, dispersal, release or escape of any solid, liquid or gaseous chemical compound which, when suitably distributed, is capable of causing any Illness, incapacitating disablement or death.
  - c) Biological attack or weapons means the emission, discharge, dispersal, release or escape of any pathogenic (disease producing) micro-organisms and /or biologically produced toxins (including genetically modified organisms and chemically synthesized toxins) which are capable of causing any Illness, incapacitating disablement or death

    In addition to the foregoing, any loss, claim or expense of whatsoever nature directly or
    - indirectly arising out of, contributed to, caused by, resulting from, or in connection with any action taken in controlling, preventing, suppressing, minimizing or in any way relating to the above shall also be excluded.
  - 16. Alopecia, wigs and/or toupee and all hair or hair fall treatment and products.
  - 17. Drugs or treatment and medical supplies not supported by a prescription from a Medical Practitioner.

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# 1. Special Exclusions applicable to Optional Cover 'Personal Accident Cover' Section 2. Of Part III. Of the Policy cover –

In addition the General Exclusions listed above the Policy shall not cover following unless expressly stated to the contrary elsewhere in this Policy:

- i. Any claim in respect of accidental death or accidental injury caused by curative measures, radiation, infection, poisoning except where these arise from an accident.
- ii. In the event the Insured Person is a victim of culpable homicide, i.e. where he dies due to act committed against him, which act is committed with the intention of causing death or with the intention of causing accidental injury as is likely to cause death, or with the knowledge that such act is likely to cause death.
- iii. driving any vehicle without a valid driving licence
- iv. whilst engaging as a driver, co-driver or passenger of a vehicle engaging in speed contest or racing of any kind or participating in a trail run.

#### **MORATORIUM PERIOD**

After completion of eight continuous years under the policy no look back to be applied. This period of eight years is called as moratorium period. The moratorium would be applicable for the sum insured of the first policy and subsequently completion of 8 continuous years would be applicable from date of enhancement of sum insured only on the enhanced limits. After the expiry of Moratorium Period no health insurance claim shall be contestable except for proven fraud and permanent exclusions specified in the policy contract. The policies would however be subject to all limits, sub limits, copayments, deductibles as per the policy contract.

### PREMIUM ON INSTALLMENT BASIS

If the insured person has opted for payment of premium on an installment basis i.e. Half Yearly, Quarterly or Monthly as mentioned in the certificate of insurance, the following conditions shall apply (notwithstanding any terms contrary elsewhere in the policy). This facility needs to be opted before inception of the policy and opting ECS/SI payment mode.

- i. Grace Period of 15 days would be given to pay the instalment premium due for the policy.
- ii. During such grace period, coverage will not be available from the due date of instalment premium till the date of receipt of premium by Company.
- iii. The insured person will get the accrued continuity benefit in respect of the "Waiting Periods" in the event of payment of premium within the stipulated grace Period.
- iv. No interest will be charged If the instalment premium is not paid on due date.
- v. In case of instalment premium due not received within the grace period, the policy will get cancelled.
- vi. In the event of a claim, all subsequent premium instalments shall immediately become due and payable.

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vii. The company has the right to recover and deduct all the pending installments from the claim amount due under the policy.

Given below are the payment terms applicable on standard premiums in case of installments.

Installment Frequency	% of Annual Premium
Half Yearly	51%
Quarterly	26%
Monthly	8.75%

#### **DISCOUNTS AND LOADINGS**

The following discounts on the premium payable based on the declarations made in proposal form, health status of the insured and coverage sought:

#### **Discounts:**

- 1. Family Discount: A Family discount of 10% will be given if 2 or more family members are covered on Individual Sum Insured basis and is available to each member under the policy.
- 2. Multi-year Policy Discount: A discount of 7.5% will be given on selection of 2 year tenure policies. Employee discount: A discount of 10% will be given if the Insured/Insured person is an Employee on roll of the Company at start date of the Policy. Such discount is applicable to his/hers family members insured in the same policy on Individual / Family floater basis.

Above discounts are available at the time of first policy issuance as well as on renewal of this policy with Us.

# Loadings:

We may apply a risk loading on the premium payable (based upon the declarations made in the proposal form and the health status of the persons proposed for insurance). The maximum risk loading applicable for an individual shall not exceed 100% per diagnosis / medical condition and an overall risk loading of over 200% per person. These loadings are applied from Commencement Date of the Policy including subsequent renewal(s) with Us or on the receipt of the request of increase in Sum Insured (for the increased Sum Insured).

We will not apply any additional loading on your policy premium at renewal based on claim experience. We will inform You about the applicable risk loading through a counter offer letter. You need to revert to Us with consent and additional premium (if any), within 15 days of the issuance of such counter offer letter. In case You neither accept the counter offer nor revert to Us within 15 days, We shall cancel Your application and refund the premium paid within next 7 days.

Please note that We will issue Policy only after getting Your consent.

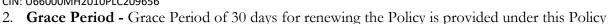
#### RENEWAL BENEFITS

1. **Lifelong** Policy Renewal without any exit Age

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- 3. **Waiting Period -** The waiting periods mentioned in the Policy wording will get reduced by 1 year on every continuous renewal of your Policy.
- 4. **Sum Insured Enhancement -** Sum insured can be enhanced only at the time of renewal subject to no claim have been lodged/paid under the policy and approval by the Company
- 5. **Change in Plan/Optional Cover/ Installment Premium frequency**: Change in Plan or change in 'Optional Cover' can be done at Renewal subject to acceptance by the Company.
- 6. **Cumulative Bonus:** Auto increase in Sum Insured by 10% for every claim free year up to maximum of 100% if the Policy is renewed without any break..
  - Increased Cumulative Bonus up to 150% under 'Optional Cover' as opted specifically under the Policy.
- 7. **Health check** up on cashless basis on every renewal: facility for the member above 18 years of age is available irrespective of the claims history, as per the pre-defined Investigations package.
- 8. **Stay Fit Perk:** Your two claim free Policy year renewals would provide you Rewards under 'Stay Fit Perk' which can be utilized against claim deduction made towards non-medical expenses which are the standard exclusions as otherwise

Any revision or modification in a Policy which is approved by the Authority shall be notified to each policy holder at least three months prior to the date when such revision or modification comes into effect.

#### **CONTINUITY BENEFITS**

### a. Migration

The Insured Person will have the option to migrate the Policy to other health insurance products/plans offered by the company by applying for migration of the policy atleast 30 days before the policy renewal date as per the IRDA Guidelines on Migration. If such person is presently covered and has been continuously covered without any lapse under any health insurance product/plan offered by the company, the insured person will get the accrued continuity benefits in waiting periods as per IRDA Guidelines on Migration.

For Detailed Guidelines on Migration, kindly refer the link <a href="https://www.libertyinsurance.in/">https://www.libertyinsurance.in/</a>

#### b. Portability

The insured person will have the option to port the policy to other insurers by applying to such insurer to port the entire policy along with all the members of the family, if any, at least 45 days before, but not earlier than 60 days from the policy renewal date as per IRDAI guidelines related to portability. If such person is presently covered and has been continuously covered without any lapses under any health insurance policy with an Indian General/Health insurer, the proposed insured person will get the accrued continuity benefits in waiting periods as per IRDAI guidelines on portability.

For Detailed Guidelines on Portability, kindly refer the link <a href="https://www.libertyinsurance.in/">https://www.libertyinsurance.in/</a>

c. **Dependent child/children:** covered with Us under Family Floater shall have the option to continue renewal by migrating to a suitable policy at the end of the specified exit age. Due credit for continuity in respect of the previous policy period will be allowed provided the earlier policies have been maintained without a break.

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#### CANCELLATION/ TERMINATION

The policyholder may cancel this policy by giving 15 days' written notice and in such an event, the Company shall refund premium for the unexpired policy period as detailed below.

	Full premium		Installment premium						
Cancellation period	Policy	Policy Period: 2 Years	Policy Period: 1 Year			Policy Period: 2 Years			
	Period: 1 Year		Monthly	Quarterly	Half- Yearly	Monthly	Quarterly	Half-Yearly	
Up to 1 Month	75%	87.50%	NIL	NIL	20%	NIL	NIL	25.00%	
Up to 3 Months	50%	75.00%	NIL	NIL	NIL	NIL	NIL	25.00%	
Up to 6 Months	25%	62.50%	NIL	NIL	NIL	10.00%	10.00%	10.00%	
Up to 9 Months	NIL	50.00%	NIL	NIL	NIL	20.00%	25.00%	30.00%	
Up to 12 Months	NIL	42.00%	NIL	NIL	NIL	35.00%	40.00%	40.00%	
Up to 15 Months	NIL	25.00%	NIL	NIL	NIL	NIL	NIL	NIL	
Up to 18 Months	NIL	12.50%	NIL	NIL	NIL	NIL	NIL	NIL	
Up to 24 Months	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	

Notwithstanding anything contained herein or otherwise, no refunds of premium shall be made in respect of Cancellation where, any claim has been admitted or has been lodged or any benefit has been availed by the insured person under the policy.

The Company may cancel the Policy at any time on grounds of mis-representation, non-disclosure of material facts, fraud by the Insured Person, by giving 15 days' written notice. There would be no refund of premium on cancellation on grounds of mis-representation, non-disclosure of material facts or fraud.

In the event of the death of the Insured Person/s during the currency of the Policy, due to any reason and subject to there being no claim reported under the Policy, the Policy would cease to operate and the nominee/legal heir would be entitled to a refund in premium from the date of death to the expiry of policy and such refund would be governed by the provisions relating to the Cancellation by Insured / Insured Person/s as specified above. In case of a family floater, upon the death of the Policy holder, this Policy shall continue till the end of the Policy Period. If the other Insured Person/s wish to continue with the same Policy, the Company will renew the Policy subject to the appointment of an Insured.

# WITHDRAWAL OF PRODUCT

In the likelihood of this product being withdrawn in future, the Company will intimate the insured person about the same 90 days prior to expiry of the policy.

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Insured Person will have the option to migrate to similar health insurance product available with the Company at the time of renewal with all the accrued continuity benefits such as cumulative bonus, waiver of waiting period. as per IRDAI guidelines, provided the policy has been maintained without a break.

# PRE-POLICY HEALTH CHECK UP (PPC)

The PPC tests grid as mentioned below is based on the Sum Insured and age band of the member to be insured under the Policy. The grid may be subject to change based on the Company policy in future. The result of these tests will be valid for a period of 3 months from the date of tests.

The Pre-Policy Check Up will be carried out at our network list of diagnostic centres as available on our website.

The Company reserves its right to require any individual to undergo such medical tests or any further additional tests, at the sole discretion of the Company to determine the acceptance of a Proposal. If the proposal is accepted we shall refund 50% of the health check-up cost (on our pre agreed rates with the network provider).

Age(Yrs)/S um Insured	10 to 25 Lakhs	30 to 100 Lakhs	Cost borne
18 – 35	Nil	Pack 2 ME, CBC, HBA1C, ECG, Sr. Cholesterol, Triglycerides	50% borne by Us for accepted cases.
36-45	Pack 1-ME, CBC, FBS, ECG, RUA, Sr. Cholesterol, Triglycerides	Pack 3-ME, CBC, HbA1c, Sr. Cholesterol, Triglycerides, Sr. Creat, TMT	50% borne by Us for accepted cases.
46-55	Pack 3-ME, CBC, HbA1c, Sr. Cholesterol, Triglycerides, Sr. Creat, TMT	Pack 4-ME, CBC, HbA1c, Sr. Cholesterol, Triglycerides, Sr. Creat, TMT, PSA (males), USG abd (females),	50% Borne by Us for accepted cases
56-60	Pack 3-ME, CBC, HbA1c, Sr. Cholesterol, Triglycerides, Sr. Creat, TMT	Pack 5-ME, CBC, HbA1c, Sr. Cholesterol, Triglycerides, Sr. Creat,	50% Borne by Us for accepted cases
>61	Pack 4-ME, CBC, HbA1c, Sr. Cholesterol, Triglycerides, Sr. Creat, TMT, PSA (males), USG abd (females)	TMT, PSA (males), USG abd (females), Mammogram (female), PAP smear (female), RUA	50% Borne by Us for accepted cases

ME= Medical Examination (report), CBC=Complete Blood Count, ECG=Electro Cardio Gram, FBS=Fasting Blood Sugar, RUA=Routine Urine Analysis, Sr. Cholesterol= Serum Cholesterol, Sr. Creat=Serum Creatinine, HbA1c= Glycosated Haemoglobin, TMT=Tread Mill Test, PSA=Prostate Specific Antigen, USG=Ultra Sono Gram

Wherever any pre-existing disease or any other adverse medical history is declared for any member, we may ask such member to undergo specific tests, as we may deem fit to evaluate such member, irrespective of the member's age.

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#### **CLAIM PROCESS AND MANAGEMENT**

# a) Notification of Claim:

Upon the happening of any event giving rise or likely to give rise to a claim under this Policy, the Insured Person/s shall give immediate notice to the TPA named in the Policy/Health Card or the Company by calling toll-free number as specified in the Policy/Health Card or in writing to the address shown in the Schedule with Particulars below:

- i. Policy Number / Health Card No
- ii. Name of the Insured / Insured Person availing treatment
- iii. Details of the disease/illness/injury
- iv. Name and address of the Hospital
- v. Any other relevant information

Provisional TPA Details as given below. In case of any change in TPA details, the company shall intimate you in writing with the latest information.

TPA Name: Vipul Med Corp TPA. Pvt. Ltd.

Contact No/Toll Free No: 18001204767

E-mail Address: For Cashless - cashless@vipulmedcorp.com / For other - info@vipulmedcorp.com Address: 515 Udyog Vihar, Phase V, GURGAON, HARYANA - 122016. Contact no. 01244833900/01244699600

Intimation must be given at least 48 hours prior to planned hospitalization and within 24 hours of hospitalization in case of emergency hospitalization.

All claim related documents needs to be submitted within 7 days from the date of completion of treatment or - as mentioned in the policy schedule.

The Company may accept claims where documents have been provided after a delayed interval in case such delay is proved to be for reasons beyond the control of the Insured Person/s. The Insured Person/s shall tender to the Company all reasonable information, assistance and proofs in connection with any claim hereunder. The Company shall settle claims, including its rejection, within 30 working days of receipt of the last required documents.

# b) Claim Procedure

 Cashless Facility: (applicable where the Insured Person/s has opted for cashless facility in a Network Hospital) - The Insured Person must call the helpline and furnish membership number and Policy Number and take an eligibility number to confirm communication. The same has to be quoted in the claim form.

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The call must be made 48 hours before admission to Hospital and details of hospitalization like diagnosis, name of Hospital, duration of stay in Hospital should be given. In case of emergency hospitalization the call should be made within 24 hours of admission.

- i. The company may provide Cashless facility for Hospitalization expenses either directly or through the TPA if treatment is undergone at a Network Hospital by issuing Pre-Authorization letter to the health care service provider.
- ii. For the purpose of considering Pre-Authorization and Cashless facility, the Insured Person/s shall submit to the TPA complete information of the disease, requiring treatment along with necessary certification from the Hospital/Medical Practitioner. If the claim for treatment appears admissible, the Company either directly or through the TPA shall issue Pre-Authorization to the Hospital concerned for cashless facility whereby hospitalization expenses shall be paid directly by the Company/ through the TPA as confirmed in the Pre-Authorization.
- iii. Cashless facility will not be available in Non-network Hospital and may be declined even for treatment at a network hospital where the information available does not conclusively establish that a claim in respect of the treatment would be admissible. In such cases, the Insured Person/s shall bear such expenses and claim reimbursement immediately after discharge from the Hospital.
- iv. The list of Network hospitals where we are having cash less arrangement would be made available to the Policy holder and subsequent amendments to the same would also be duly communicated by us/ the TPA service provider.
- 2) Reimbursement: Notice of claim with particulars relating to Policy numbers, name of the Insured Person in respect of whom claim is made, nature of illness/ injury and name and address of the attending Medical Practitioner/ Hospital/ Nursing Home should be given to Us immediately on hospitalization/ injury/ death, failing which admission of claim would be based on the merits of the case at our discretion. The Insured Person/s shall after intimation as aforesaid, further submit at his/her own expense to the TPA within 15 days of discharge from the hospital the following:
- i. Claim form duly completed in all respects
- ii. Original Bills, Receipt and Discharge certificate / card from the Hospital.
- iii. Original Cash Memos from Hospital(s)/Chemist(s), supported by proper prescriptions.
- iv. Original Receipt and Pathological test reports from a Pathologist supported by the note from the attending Medical Practitioner / Surgeon demanding such Pathological tests.
- v. Surgeon's certificate stating nature of operation performed and Surgeons' original bill and receipt.
- vi. Attending Doctor's / Consultant's / Specialist's / Anesthetist's original bill and receipt, and certificate regarding diagnosis.
- vii. Medical Case History / Summary.
- viii. Original bills & receipts for claiming Ambulance Charges
- ix. Any additional documents or information, as relevant to the claim as may be deemed necessary by the Company or TPA to ascertain the admissibility of the claim.

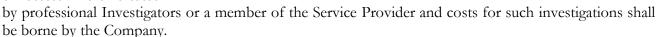
The Insured Person/s shall at any time as may be required authorize and permit the TPA and/or Company to obtain any further information or records from the Hospital, Medical Practitioner, Lab or other agency, in connection with the treatment relating to the claim. The Company may call for additional documents/information and/or carry out verification on a case to case basis to ascertain the facts/collect additional information/documents of the case to determine the extent of loss. Verification carried out will be done

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The Company may accept claims where documents have been provided after a delayed interval in case such delay is proved to be for reasons beyond the control of the Insured/ Insured Person/s. The Insured shall tender to the Company all reasonable information, assistance and proofs in connection with any claim hereunder.

Applicable Taxes prevailing at the time of claim will be considered as part of the Claim Amount and the aggregate liability of the Company, including any payment towards such Taxes shall in no case exceed the Basic Sum Insured opted.

No person other than the Insured /Insured Person(s) and/ or nominees named in the proposal can claim or sue us under this Policy.

# c) INDICATIVE CHECK LIST OF ENCLOSURES FOR SUBMISSION OF CLAIM

# In-patient Treatment / Day Care Procedures

- 1. Duly filled and signed Claim Form.
- 2. Photocopy of ID card / Photocopy of current year policy.
- 3. Original Detailed Discharge Summary / Day care summary from the hospital.
- 4. Original consolidated hospital bill with bill no and break up of each Item, duly signed by the insured.
- 5. Original payment Receipt of the hospital bill with receipt number
- 6. First Consultation letter and subsequent Prescriptions.
- 7. Original bills, original payment receipts and Reports for investigation supported by the note from Attending Medical Practitioner / Surgeon demanding such test.
- 8. Copy of Indoor cases papers and other medical records as applicable for claim
- 9. Surgeons certificate stating nature of Operation performed and Surgeons Bills and Receipts
- 10. Attending Doctors/ Consultants/ Specialist's/ Anesthetist Bill and receipt and certificate regarding same
- 11. Original medicine bills and receipts with corresponding Prescriptions.
- 12. Original invoice/bills for Implants (viz. Stent /PHS Mesh/ IOL etc.) with original payment receipts.
- 13. Hospital Registration Number and PAN details from the Hospital
- 14. Doctors registration Number and Qualification from the doctor
- 15. Photo ID and Address proof of policy holder and patient
- 16. Original cancelled cheque with payee name printed on the cheque. If the name of the payee is not printed on the cheque please provide copy of first page of bank passbook
- 17. C-KYC form for claims above 1 lac

#### > OPD Treatment

- 1. Duly filled and signed Claim Form
- 2. Photocopy of ID card / Photocopy of current year policy
- 3. Consultation letter and subsequent Prescriptions.
- 4. Original bills, original payment receipts
- 5. In case of a Claim towards Physiotherapy, need to be supported by a prescription from the treating specialist consultant/specialist medical practitioner as a medically necessary treatment



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# Road Traffic Accident

In addition to the In-patient Treatment documents:

- 1. Copy of the First Information Report from Police Department / Copy of the Medico-Legal Certificate.
- 2. In Non Medico legal cases
- 3. Treating Doctor's Certificate giving details of injuries (How, when and where injury sustained)
- 4. In Accidental Death cases
- 5. Copy of Post Mortem Report (if conducted) & Death Certificate

#### For Death Cases

In addition to the In-patient Treatment documents:

- 1. Original Death Summary from the hospital.
- 2. Copy of the Death certificate from treating doctor or the hospital authority.
- 3. Copy of the Legal heir certificate, if the claim is for the death of the principle insured.

# Pre and Post-hospitalization expenses

- 1. Duly filled and signed Claim Form.
- 2. Photocopy of ID card / Photocopy of current year policy.
- 3. Original Medicine bills, original payment receipt with prescriptions.
- 4. Original Investigations bills, original payment receipt with prescriptions and report.
- 5. Original Consultation bills, original payment receipt with prescription.
- 6. Copy of the Discharge Summary of the main claim.

#### Ambulance Benefit

- 1. Duly filled and signed Claim Form.
- 2. Photocopy of ID card / Photocopy of current year policy.
- 3. Original Bill with Original Payment Receipt.
- 4. Treating Doctor's consultation prescription indicating Emergency Hospitalization.

# Reimbursement of Organ Donor Expenses

In addition to the documents of general hospitalization

- 1. Organ Function test / blood test proving organ failure.
- 2. Treatment Certificate issued by the Transplant Surgeon of the hospital concerned.

#### Hospital Cash Allowance

Same as In-patient Hospitalization treatment

#### Restoration/Reinstatement of the Sum Insured

Same as In-patient Hospitalization treatment

#### Nursing Allowance

In addition to the In-patient Treatment documents:

1. Duly signed prescription for Private Nursing requirement and its necessity from the treating Medical Practitioner



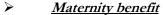
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2. Original Bill with Original Payment Receipt of Nursing charges from the utilized Nursing Burrow/Private Nurse



In addition to the In-patient Treatment documents:

- 1. ANC records of Patient
- 2. Obstetric history of patient

# > Critical Illness Benefit

- 1. Duly filled and signed claim form
- 2. Photocopy of current year policy
- 3. Copy of Discharge summary if any
- 4. Medical certificate for the duration of illness
- 5. A medical certificate confirming the diagnosis of critical illness from a doctor not qualified less than MD / MS
- 6. Investigation reports / other related documents reflecting the critical illness diagnosis
- 7. First consultation letter and subsequent prescription
- 8. Original cancelled cheque with payee name printed on the cheque. If the name of the payee is not printed on the cheque please provide copy of first page of bank passbook

# Personal Accident Benefit

# Death

- 1. Duly Completed Personal Accident Insurance Policy Claim Form signed by Nominee.
- 2. Copy of address proof (Ration card or electricity bill copy).
- 3. Attested copy of Death Certificate.
- 4. Burial Certificate (wherever applicable)
- 5. Attested copy of Statement of Witness, if any lodged with police authorities.
- 6. Attested copy of FIR / Panchanama / Inquest Panchanama.
- 7. Attested copy of Post Mortem Report (only if conducted).
- 8. Attested copy of Viscera report if any(Only if Post Mortem is conducted).
- 9. Claim form with NEFT details
- 10. Original cancelled cheque with payee name printed on the cheque. If the name of the payee is not printed on the cheque please provide copy of first page of bank passbook
- 11. Original Policy copy

# Permanent Partial /Total Disablement /Temporary Total Disability

- 1. Duly Completed Personal Accident Insurance Policy Claim Form signed by insured.
- 2. Attested copy of disability certificate from Civil Surgeon of Government Hospital stating percentage of disability.
- 3. Attested copy of FIR.
- 4. All X-Ray / Investigation reports and films supporting to disablement.
- 5. Claim form with NEFT details
- 6. Original cancelled cheque with payee name printed on the cheque. If the name of the payee is not printed on the cheque please provide copy of first page of bank passbook

Liberty
General Insurance

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CIN: U66000MH2010PLC209656 7. Original Policy copy.



#### Extended Policy Tenure

1. Proof of travel outside the Country specifying a period more than 15 days consecutively.

We may call for additional documents/information as relevant to the claim.

# Applicable to all claims under the Policy:

- **a.** In the event of the original documents being provided to any other Insurance Company or to a reimbursement provider, We shall accept verified photocopies of such documents attested by such other Insurance Company/ reimbursement provider.
- **b.** If required, the Insured Person must give consent to obtain Medical opinion from any Medical Practitioner at Our expense.
- **c.** If required, the Insured person must agree to be examined by a medical practitioner of our choice at Our expenses.
- d. The Policy excludes the Standard List of excluded items attached in the Policy document.
- **e.** All claims will be settled in accordance with the applicable regulatory guidelines, including IRDAI (Protection of Policyholders Regulation), 2017.
- **f.** No person other than the Insured /Insured Person(s) and/ or nominees named in the proposal can claim or sue us under this Policy

### FREE LOOK CANCELLATION

The Free Look Period shall be applicable on new individual health insurance policies and not on renewals or at the time of porting/migrating the policy.

The insured person shall be allowed free look period of fifteen days from date of receipt of the policy document to review the terms and conditions of the policy, and to return the same if not acceptable.

If the insured has not made any claim during the Free Look Period, the insured shall be entitled to

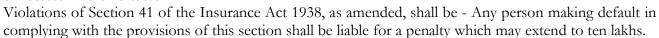
- i. a refund of the premium paid less any expenses incurred by the Company on medical examination of the insured person and the stamp duty charges or
- ii. Where the risk has already commenced and the option of return of the policy is exercised by the insured person, a deduction towards the proportionate risk premium for period of cover or
- iii. Where only a part of the insurance coverage has commenced, such proportionate premium commensurate with the insurance coverage during such period

Statutory Warning: Prohibition of Rebates as per Section 41 of the Insurance Act 1938 (4 of 1938) No person shall allow or offer to allow, either directly or indirectly, as an inducement to any person to take out or renew or continue an insurance in respect of any kind of risk relating to lives or property in India, any rebate of the whole or part of the commission payable or any rebate of the premium shown on the policy, nor shall any person taking out or renewing or continuing a policy accept any rebate, except such rebate as may be allowed in accordance with the published prospectus or tables of the insurer'.

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Benefit Schedule								
HEALTHPRIME CONNECT								
		Minimum Age at Entry (Adult) - 18 Years						
C		Maximum Age at Entry (Adult) - 65 Years						
		Children between 91 days and 25 years can be insured provided eit	her parent is	getting insure	d under the			
R	enewal	Policy Lifelong						
	'enure	1 / 2 Years						
	Option	Individual/ Family Floater Sum Insured basis						
	y Discount	10% if more than 2 family members are covered on Individual Sun						
- 44443	,	Individual SI: Self, Spouse, Children, Parents, Parents-in-laws, Si			ter-in-law,			
Relations	ship Covered	Family Floater: Self, Spouse, Dependent Children, Parents, Parents	rand- children, Grand- parents.  amily Floater: Self, Spouse, Dependent Children, Parents, Parents-in-laws (maximum 2 Adults & 3					
		children can be covered under one Policy)						
Basic Sun	n Insured (BSI) i Lakhs	Applicable Per Year and Per Insured member in an Individual Sum Insured Policy and for all Insured members combined in a Family Floater Policy.	10, 15, 20, 25, 30, 50	10, 15, 20, 25, 30, 50	75, 100			
Sr.no	Benefits	Description	Essential	Optimum	Optimum Plus			
1	Hospitalisation Expenses							
A	In-Patient Treatment Expenses	Minimum 24 Hrs hospitalisation as an In-patient	<b>√</b>	<b>√</b>	<b>√</b>			
В	Day Care Treatment  Medical treatment, and/or surgical procedure undertaken in a hospital/day care centre in less than 24 hours due to Technological advancement.		<b>√</b>	<b>✓</b>	<b>√</b>			
2	Pre-hospitalisation Expenses	Medical expenses incurred prior to the covered Hospitalization up to the specified days	60 Days	90 days	90 days			
3	Post- hospitalisation Expenses	Medical expenses incurred after the covered Hospitalization up to the specified days	90 Days	120 days	180 days			

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4	Domiciliary Hospitalisation Treatment	Home hospitalisation due to non- availability of hospital bed or because the patient is not in a condition to be moved to a hospital covered up to the specified limit	10% of SI	10% of SI	10% of SI
5	Hospital daily Cash Allowance	Daily cash Per day of hospitalization max up to 10th day of continuous hospitalization. A deductible of first 48 hours of hospitalization is applicable.	₹ 1000/day	₹ 2000/day	₹ 4000/day
6	Emergency Local Road Ambulance Charges	Ambulance expenses incurred while transfer the Insured Person to the nearest Hospital. Covered up to the mentioned limits per hospitalization as part of Basic SI	₹ 2500	₹ 5000	₹ 8000
7	Organ Donor Expenses	Organ donor's screening charges & the medical expenses for an organ donor's treatment for harvesting of the organ (Included within the Basic SI)	upto Basic SI	upto Basic SI	upto Basic SI
8	Second Opinion	Medical second opinion to augment confidence in the medical diagnosis and treatment plan available once during the Policy period.	<b>√</b>	<b>√</b>	<b>√</b>
9	Nursing Allowance	Daily allowance up to 30 days per Policy Year, towards engaging the services of a qualified nurse either at the Hospital or at the Insured Person's residence	×	₹ 2000/day	₹ 4000/day
10	Laser Eye Surgery	Laser surgery expenses payable for refractive index of +/- 5 or more covered up to the mentioned limit for both eyes (Included within the Basic SI)	×	Up to ₹ 50000	Up to ₹ 50000
11	Vaccination for Animal Bite	Vaccination against animal bite payable up to the limits mentioned per Policy Year	×	₹ 4000	₹ 7000
12	AYUSH Treatment#	AYUSH Inpatient hospitalization treatment taken in Ayush hospital is payable up to Basic SI #Added pursuant to "Guidelines on providing AYUSH Coverage in Health insurance policies" dated 31 January, 2024 issued by the IRDAI effective 1st April 2024.	upto Basic SI	upto Basic SI	upto Basic SI

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Additional Inbuilt Features						
13	Restoration of Sum Insured	100% restoration of basic SI on occurrence of another unrelated event	<b>√</b>	<b>✓</b>	<b>✓</b>	
14	Extended policy tenure			~	<b>~</b>	
15	Obesity treatment cover	Procedure related to or for obesity is covered up to the limits mentioned as part of Basic SI in case the BMI>40 and with medical co-morbidities as specified under the Policy	×	₹ 300,000	₹ 500,000	
16	Infertility Treatment	Indemnify the expenses incurred towards Infertility treatment covered post waiting Period of 36 Months up to the limits mentioned as part of Basic SI	×	₹ 50000	₹ 100000	
		Maternity Care (Normal & C-Section Delivery for max up to 2 children)	×	₹ 100000	₹ 150000	
	Maternity & Child Care (Separate limits under each cover ,only available in Family floater policies)	Maternity waiting period	×	2 Years	2 Years	
		Antenatal & Post natal charges (separate limit)	×	₹ 10000	₹ 15000	
17 Ca lin co av		Child Care: Coverage for new born baby subject to claim admissible under maternity benefit mentioned above (Separate limit)	×	₹10000	₹ 20000	
		New born Vaccinations: Covers vaccinations for new born child max. up to 3 years of child's age (Separate limit)	×	₹ 8000	₹10000	
		New Born Screening Expenses ( Separate limit)	×	₹ 3000	₹ 6000	
		Umbilical Cord Stem Cell Banking Allowance payable upto the specified limits for the 1st Yr Banking expenses (Separate limit)	×	₹10000	₹10000	
18	Preventive Care	The additional benefits which would help in preventing and/or bettering current Health condition/s  1. First Medical Opinion 2. Live Health Talk 3. Electronic Medical Record Management (EMRM) 4. Fortnightly Newsletters	<b>√</b>	✓	<b>√</b>	

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19	Health 360°	Earn Rewards and Burn it against array of our facilities which would help you to improve your overall Health.	<b>√</b>	<b>~</b>	<b>✓</b>
20	Emergency Assistance Services	This program immediately connects you to doctors, hospitals, pharmacies, Air and ground ambulance and other services if you experience a medical emergency while traveling 150 kilometres away from your permanent residence within India.	✓	<b>√</b>	<b>√</b>
		Renewal Inbuilt Features			
21	Stay Fit Perks	Additional perks on every block of two claim free Policy renewals with Us. This will be accumulated in your Policy automatically and may be utilized after the 2nd claim free Policy renewal against any non-medical expenses which are the standard exclusions as otherwise		n amount of ₹ 2 claim free F renewals	
22	Renewal Health Check Up	Health Check up on cashless basis on Policy renewal with Us (irrespective of Claims History)	Availab	le at every Po renewal.	licy Year
23	Cumulative Bonus	Auto increase in Sum Insured for every claim free year up to max. of 100% of Basic Sum Insured	10% σ	of Basic Sum l	Insured
24	Change in Plan/Enhancement of Sum Insured	Change in Plan and/or enhancement in Sum Insured at Policy renewal	✓	<b>✓</b>	<b>✓</b>
		Optional Covers			
1	Cumulative Bonus Enhancer	Cumulative Bonus gets enhanced by selecting this Option	×	Insured b Basic sum every claim	ease in Sum by 25% on insured for free year up of 150%.
2	OPD cover	OPD expenses are payable upto the selected limits ( Separate SI) OPD Limit from ₹10000, 15000, 20000, 30000	×	✓	<b>✓</b>
3	Critical Illness & Personal Accident Cover	Critical Illness:Coverage of named critical illnesses upto the stated limits (Separate SI)	×	Sum Insured 10, 15 & 20 lakh: Critical illness limit upto ₹ 2 lakh Sum Insured 25, 30 &	₹ 5 Lakh/ ₹ 10 Lakh

HealthPrime Connect
UIN: LIBHLIP21505V022021

 ${\bf Liberty\ General\ Insurance\ Limited\ 10th\ Floor,\ TowerA,}$ 

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				50 lakh: Critical illness limit upto ₹ 5 lakh	
		Personal Accident Cover upto 100% & 150% of SI (Capital Sum Insured)	×	✓	<b>√</b>
		Adventurous Sports: covered upto 10% of PA Capital Sum Insured	×	<b>√</b>	<b>√</b>
4	Worldwide coverage	Coverage for emergency care Medical Expenses incurred outside India limited upto 50% of Basic Sum Insured	×	<b>~</b>	<b>✓</b>
		Waiting Period			
1	30 days	Waiting period of 30 days from the inception Date of the Policy	<b>√</b>	✓	✓
2	1 Year	Waiting period of 1 Year applicable for the specified diseases/illnesses from the inception Date of the Policy	✓	<b>✓</b>	<b>✓</b>
3	2 Years	Waiting period of 2 Years applicable for the specified diseases/illnesses from the inception Date of the Policy	<b>√</b>	<b>√</b>	<b>✓</b>
4	Pre- existing Diseases (PED)	Waiting period applied for PED's for the specified number of months from inception Date of the Policy	4 Years	3 Years	3 Years

#Added pursuant to "Guidelines on providing AYUSH Coverage in Health insurance policies" dated 31 January, 2024 issued by the IRDAI effective 1st April 2024.

## PREMIUM RATE CHART

As annexed.

### PREMIUM CALCULATION STEPS

## **HEALTHPRIME CONENCT- Premium calculation 3 Variants**

All Values in INR

HealthPrime Connect UIN: LIBHLIP21505V022021

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	Sample 1		Sample 2		Sample 3					
No. of Members		1			1			1		
Plan Opted	Essential		Optimum		Optimum Plus					
Sum Insured		20 Lal	khs	50 Lakhs		1cr				
Policy Tenure		1 yea	ır	1 year		1 year				
Policy Type		Individ	lual		Individu	al		Individu	al	
Age of Member		40 yea	ars	40 years		40 years				
Payment Frequency	S	ingle Pre	emium		Single Prem	nium		Single Premium		
Coverage Details		Premi	um		Premiu	m		Premiu	m	
Rate chart Premium		12,20	)5		21,162			25,538		
Family Floater Discount	NA		-	NA		-	NA		-	
Optional Covers	Y/N /NA		Premium	Y/N /NA		Premium	Y/N /NA		Premium	
CI & PA Cover	NA			Yes	500000 with PA @100%	2,641	Yes	1000000 with PA @100%	5,282	
Worlwide Cover	NA			Yes		1,830	Yes		2,084	
OPD Cover	NA			Yes	OPD Cover Benefit =30,000	13,158	Yes	OPD Cover (Benefit = 30,000)	13,158	
Cumulative Bonus Enhancer	NA			Yes	5%	1149.60	Yes	5%	1381.10	
Base Premium (In Rs)			12,205			39,941			47,443	
Discounts										
Family Discount	No	0%	-	NA	0%	-	NA	0%	-	
Employee Discount	Yes	10%	(1,220.47)	No	0%	-	No	0%	-	
Long Term Policy Discount	No	0%	-	No	0%	-	NA	0.0%	-	
Total Discount (In Rs)			(1,220)			-			-	
Loadings Sub Standard Risk Loading		0%	0.00		0%	0		0%	0	
Total Premium Payable Without GST			10,984			39,941			47,443	

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#### LIST OF DAY CARE PROCEDURES/TREATMENTS

Day Care Procedures/Treatments include the following Day Care Surgeries & Day Care Treatments and can include other Day Care procedures or surgery or treatment undertaken by the Insured Person as an inpatient for less than 24 hours in a Hospital or standalone day care centre but not in the Outpatient department of a Hospital:

#### **ENT**

- 1 Stapedotomy
- 2 Myringoplasty(Type I Tympanoplasty)
- 3 Revision stapedectomy
- 4 Labyrinthectomy for severe Vertigo
- 5 Stapedectomy under GA
- 6 Ossiculoplasty
- 7 Myringotomy with Grommet Insertion
- 8 Tympanoplasty (Type III)
- 9 Stapedectomy under LA
- 10 Revision of the fenestration of the inner ear.
- 11 Tympanoplasty (Type IV)
- 12 Endolymphatic Sac Surgery for Meniere's Disease
- 13 Turbinectomy
- 14 Removal of Tympanic Drain under LA
- 15 Endoscopic Stapedectomy
- 16 Fenestration of the inner ear
- 17 Incision and drainage of perichondritis
- 18 Septoplasty
- 19 Vestibular Nerve section
- 20 Thyroplasty Type I
- 21 Pseudocyst of the Pinna Excision
- 22 Incision and drainage Haematoma Auricle
- 23 Tympanoplasty (Type II)
- 24 Keratosis removal under GA
- 25 Reduction of fracture of Nasal Bone
- 26 Excision and destruction of lingual tonsils
- 27 Conchoplasty
- 28 Thyroplasty Type II
- 29 Tracheostomy
- 30 Excision of Angioma Septum
- 31 Turbinoplasty
- 32 Incision & Drainage of Retro Pharyngeal Abscess
- 33 Uvulo Palato Pharyngo Plasty
- 34 Palatoplasty
- 35 Tonsillectomy without adenoidectomy

- 36 Adenoidectomy with Grommet insertion
- 37 Adenoidectomy without Grommet insertion
- 38 Vocal Cord lateralisation Procedure
- 39 Incision & Drainage of Para Pharyngeal Abscess
- 40 Transoral incision and drainage of a pharyngeal abscess
- 41 Tonsillectomy with adenoidectomy
- 42 Tracheoplasty

### **Ophthalmology**

- 43 Incision of tear glands
- 44 Other operation on the tear ducts
- 45 Incision of diseased eyelids
- 46 Excision and destruction of the diseased tissue of the eyelid
- 47 Removal of foreign body from the lens of the eye.
- 48 Corrective surgery of the entropion and ectropion
- 49 Operations for pterygium
- 50 Corrective surgery of blepharoptosis
- 51 Removal of foreign body from conjunctiva
- 52 Biopsy of tear gland
- 53 Removal of Foreign body from cornea
- 54 Incision of the cornea
- 55 Other operations on the cornea
- 56 Operation on the canthus and epicanthus
- 57 Removal of foreign body from the orbit and the eye ball.
- 58 Surgery for cataract
- 59 Treatment of retinal lesion
- 60 Removal of foreign body from the posterior chamber of the eye

#### Oncology

- 61 IV Push Chemotherapy
- 62 HBI-Hemibody Radiotherapy

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63 Infusional Targeted therapy

64 SRT-Stereotactic Arc Therapy

65 SC administration of Growth Factors

66 Continuous Infusional Chemotherapy

67 Infusional Chemotherapy

68 CCRT-Concurrent Chemo + RT

69 2D Radiotherapy

70 3D Conformal Radiotherapy

71 IGRT- Image Guided Radiotherapy

72 IMRT- Step & Shoot

73 Infusional Bisphosphonates

74 IMRT- DMLC

75 Rotational Arc Therapy

76 Tele gamma therapy

77 FSRT-Fractionated SRT

78 VMAT-Volumetric Modulated Arc Therapy

79 SBRT-Stereotactic Body Radiotherapy

80 Helical Tomotherapy

81 SRS-Stereotactic Radiosurgery

82 X-Knife SRS

83 Gammaknife SRS

84 TBI- Total Body Radiotherapy

85 intraluminal Brachytherapy

86 Electron Therapy

87 TSET-Total Electron Skin Therapy

88 Extracorporeal Irradiation of Blood Products

89 Telecobalt Therapy

90 Telecesium Therapy

91 External mould Brachytherapy

92 Interstitial Brachytherapy

93 Intracavity Brachytherapy

94 3D Brachytherapy

95 Implant Brachytherapy

96 Intravesical Brachytherapy

97 Adjuvant Radiotherapy

98 Afterloading Catheter Brachytherapy

99 Conditioning Radiothearpy for BMT

100 Extracorporeal Irradiation to the

Homologous Bone grafts

101 Radical chemotherapy

102 Neoadjuvant radiotherapy

103 LDR Brachytherapy

104 Palliative Radiotherapy

105 Radical Radiotherapy

106 Palliative chemotherapy

107 Template Brachytherapy

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108 Neoadjuvant chemotherapy

109 Adjuvant chemotherapy

110 Induction chemotherapy

111 Consolidation chemotherapy

112 Maintenance chemotherapy

113 HDR Brachytherapy

### **Plastic Surgery**

114 Construction skin pedicle flap

115 Gluteal pressure ulcer-Excision

116 Muscle-skin graft, leg

117 Removal of bone for graft

118 Muscle-skin graft duct fistula

119 Removal cartilage graft

120 Myocutaneous flap

121 Fibro myocutaneous flap

122 Breast reconstruction surgery after

mastectomy

123 Sling operation for facial palsy

124 Split Skin Grafting under RA

125 Wolfe skin graft

126 Plastic surgery to the floor of the mouth

under GA

### Urology

127 AV fistula - wrist

128 URSL with stenting

129 URSL with lithotripsy

130 Cystoscopic Litholapaxy

**131 ESWL** 

132 Haemodialysis

133 Bladder Neck Incision

134 Cystoscopy & Biopsy

135 Cystoscopy and removal of polyp

136 Suprapubic cystostomy

137 percutaneous nephrostomy

139 Cystoscopy and "SLING" procedure.

140 TUNA- prostate

141 Excision of urethral diverticulum

142 Removal of urethral Stone

143 Excision of urethral prolapse

144 Mega-ureter reconstruction

145 Kidney renoscopy and biopsy

146 Ureter endoscopy and treatment

147 Vesico ureteric reflux correction

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148 Surgery for pelvi ureteric junction

obstruction

149 Anderson hynes operation

150 Kidney endoscopy and biopsy

151 Paraphimosis surgery

152 injury prepuce- circumcision

153 Frenular tear repair

154 Meatotomy for meatal stenosis

155 surgery for fournier's gangrene scrotum

156 surgery filarial scrotum

157 surgery for watering can perineum

158 Repair of penile torsion

159 Drainage of prostate abscess

160 Orchiectomy

161 Cystoscopy and removal of FB

Neurology

162 Facial nerve physiotherapy

163 Nerve biopsy

164 Muscle biopsy

165 Epidural steroid injection

166 Glycerol rhizotomy

167 Spinal cord stimulation

168 Motor cortex stimulation

169 Stereotactic Radiosurgery

170 Percutaneous Cordotomy

171 Intrathecal Baclofen therapy

172 Entrapment neuropathy Release

173 Diagnostic cerebral angiography

174 VP shunt

175 Ventriculoatrial shunt

Thoracic surgery

176 Thoracoscopy and Lung Biopsy

177 Excision of cervical sympathetic Chain

Thoracoscopic

178 Laser Ablation of Barrett's oesophagus

179 Pleurodesis

180 Thoracoscopy and pleural biopsy

181 EBUS + Biopsy

182 Thoracoscopy ligation thoracic duct

183 Thoracoscopy assisted empyaema drainage

Gastroenterology

184 Pancreatic pseudocyst EUS & drainage

185 RF ablation for barrett's Oesophagus

186 ERCP and papillotomy

187 Esophagoscope and sclerosant injection

188 EUS + submucosal resection

189 Construction of gastrostomy tube

190 EUS + aspiration pancreatic cyst

191 Small bowel endoscopy (therapeutic)

192 Colonoscopy, lesion removal

**193 ERCP** 

194 Colonscopy stenting of stricture

195 Percutaneous Endoscopic Gastrostomy

196 EUS and pancreatic pseudo cyst drainage

197 ERCP and choledochoscopy

198 Proctosigmoidoscopy volvulus detorsion

199 ERCP and sphincterotomy

200 Esophageal stent placement

201 ERCP + placement of biliary stents

202 Sigmoidoscopy w / stent

203 EUS + coeliac node biopsy

**General Surgery** 

204 infected keloid excision

205 Incision of a pilonidal sinus / abscess

206 Axillary lymphadenectomy

207 Wound debridement and Cover

208 Abscess-Decompression

209 Cervical lymphadenectomy

210 infected sebaceous cyst

211 Inguinal lymphadenectomy

212 Incision and drainage of Abscess

213 Suturing of lacerations

214 Scalp Suturing

215 infected lipoma excision

216 Maximal anal dilatation

217 Piles

A)Injection Sclerotherapy

B)Piles banding

218 liver Abscess- catheter drainage

219 Fissure in Ano- fissurectomy

220 Fibroadenoma breast excision

221 Oesophageal varices Sclerotherapy

222 ERCP - pancreatic duct stone removal

223 Perianal abscess I&D

225 Fissure in ano sphincterotomy

226 UGI scopy and Polypectomy oesophagus

227 Breast abscess I& D

228 Feeding Gastrostomy

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229 Oesophagoscopy and biopsy of growth oesophagus

230 UGI scopy and injection of adrenaline, sclerosants

- bleeding ulcers

231 ERCP - Bile duct stone removal

232 Ileostomy closure

233 Colonoscopy

234 Polypectomy colon

235 Splenic abscesses Laparoscopic Drainage

236 UGI SCOPY and Polypectomy stomach

237 Rigid Oesophagoscopy for FB removal

238 Feeding Jejunostomy

239 Colostomy

240 Ileostomy

241 colostomy closure

242 Submandibular salivary duct stone removal

243 Pneumatic reduction of intussusception

244 Varicose veins legs - Injection sclerotherapy

245 Rigid Oesophagoscopy for Plummer vinson syndrome

246 Pancreatic Pseudocysts Endoscopic

Drainage

247 ZADEK's Nail bed excision

248 Subcutaneous mastectomy

249 Excision of Ranula under GA

250 Rigid Oesophagoscopy for dilation of benign Strictures

251 Eversion of Sac

a) Unilateral

b)Bilateral

252 Lord's plication

253 Jaboulay's Procedure

254 Scrotoplasty

255 Surgical treatment of varicocele

256 Epididymectomy

257 Circumcision for Trauma

258 Meatoplasty

259 Intersphincteric abscess incision and

drainage

260 Psoas Abscess Incision and Drainage

261 Thyroid abscess Incision and Drainage

262 TIPS procedure for portal hypertension

263 Esophageal Growth stent

264 PAIR Procedure of Hydatid Cyst liver

265 Tru cut liver biopsy



266 Photodynamic therapy or esophageal tumour

and Lung tumour

267 Excision of Cervical RIB

268 laparoscopic reduction of intussusception

269 Microdochectomy breast

270 Surgery for fracture Penis

271 Sentinel node biopsy

272 Parastomal hernia

273 Revision colostomy

274 Prolapsed colostomy- Correction

275 Testicular biopsy

276 laparoscopic cardiomyotomy( Hellers)

277 Sentinel node biopsy malignant melanoma

278 laparoscopic pyloromyotomy( Ramstedt)

### Orthopedics

279 Arthroscopic Repair of ACL tear knee

280 Closed reduction of minor Fractures

281 Arthroscopic repair of PCL tear knee

282 Tendon shortening

283 Arthroscopic Meniscectomy - Knee

284 Treatment of clavicle dislocation

285 Arthroscopic meniscus repair

286 Haemarthrosis knee- lavage

287 Abscess knee joint drainage

288 Carpal tunnel release

289 Closed reduction of minor dislocation

290 Repair of knee cap tendon

291 ORIF with K wire fixation- small bones

292 Release of midfoot joint

293 ORIF with plating- Small long bones

294 Implant removal minor

295 K wire removal

296 POP application

297 Closed reduction and external fixation

298 Arthrotomy Hip joint

299 Syme's amputation

300 Arthroplasty

301 Partial removal of rib

302 Treatment of sesamoid bone fracture

303 Shoulder arthroscopy / surgery

304 Elbow arthroscopy

305 Amputation of metacarpal bone

306 Release of thumb contracture

307 Incision of foot fascia

308 calcaneum spur hydrocort injection

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309 Ganglion wrist hyalase injection

310 Partial removal of metatarsal

311 Repair / graft of foot tendon

312 Revision/Removal of Knee cap

313 Amputation follow-up surgery

313 Amputation follow-up surger

314 Exploration of ankle joint

315 Remove/graft leg bone lesion

316 Repair/graft achilles tendon

317 Remove of tissue expander

318 Biopsy elbow joint lining

319 Removal of wrist prosthesis

320 Biopsy finger joint lining

321 Tendon lengthening

322 Treatment of shoulder dislocation

323 Lengthening of hand tendon

324 Removal of elbow bursa

325 Fixation of knee joint

326 Treatment of foot dislocation

327 Surgery of bunion

328 intra articular steroid injection

329 Tendon transfer procedure

330 Removal of knee cap bursa

331 Treatment of fracture of ulna

332 Treatment of scapula fracture

333 Removal of tumor of arm/ elbow under

RA/GA

334 Repair of ruptured tendon

335 Decompress forearm space

336 Revision of neck muscle(Torticollis release)

337 Lengthening of thigh tendons

338 Treatment fracture of radius & ulna

339 Repair of knee joint

### Paediatric surgery

340 Excision Juvenile polyps rectum

341 Vaginoplasty

342 Dilatation of accidental caustic stricture

oesophageal

343 Presacral Teratomas Excision

344 Removal of vesical stone

345 Excision Sigmoid Polyp

346 Sternomastoid Tenotomy

347 Infantile Hypertrophic Pyloric Stenosis

pyloromyotomy

348 Excision of soft tissue rhabdomyosarcoma

349 Mediastinal lymph node biopsy



350 High Orchidectomy for testis tumours

351 Excision of cervical teratoma

352 Rectal-Myomectomy

353 Rectal prolapse (Delorme's procedure)

354 Orchidopexy for undescended testis

355 Detorsion of torsion Testis

356 lap. Abdominal exploration in cryptorchidism

357 EUA + biopsy multiple fistula in ano

358 Cystic hygroma - Injection treatment

359 Excision of fistula-in-ano

### Gynaecology

360 Hysteroscopic removal of myoma

361 D&C

362 Hysteroscopic resection of septum

363 thermal Cauterisation of Cervix

364 MIRENA insertion

365 Hysteroscopic adhesiolysis

**366 LEEP** 

367 Cryocauterisation of Cervix

368 Polypectomy Endometrium

369 Hysteroscopic resection of fibroid

370 LLETZ

371 Conization

372 polypectomy cervix

373 Hysteroscopic resection of endometrial

oolyp

374 Vulval wart excision

375 Laparoscopic paraovarian cyst excision

376 uterine artery embolization

377 Bartholin Cyst excision

378 Laparoscopic cystectomy

379 Hymenectomy (imperforate Hymen)

380 Endometrial ablation

381 vaginal wall cyst excision

382 Vulval cyst Excision

383 Laparoscopic paratubal cyst excision

384 Repair of vagina (vaginal atresia)

385 Hysteroscopy, removal of myoma

386 TURBT

387 Ureterocoele repair - congenital internal

388 Vaginal mesh For POP

389 Laparoscopic Myomectomy

390 Surgery for SUI

391 Repair recto- vagina fistula

392 Pelvic floor repair (excluding Fistula repair)

393 URS + LL

Liberty General Insurance Limited 10th Floor, TowerA, Peninsula Business Park, Ganpatrao Kadam Marg, Lower Parel, Mumbai – 400 013 Phone: +91 22 6700 1313 Fax: +91 22 6700 1606

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394 Laparoscopic oophorectomy



#### Critical care

395 Insert non- tunnel CV cath
396 Insert PICC cath ( peripherally inserted central catheter)
397 Replace PICC cath ( peripherally inserted central catheter)
398 Insertion catheter, intra anterior
399 Insertion of Portacath

#### **Dental**

400 Splinting of avulsed teeth 401 Suturing lacerated lip 402 Suturing oral mucosa 403 Oral biopsy in case of abnormal tissue presentation 404 FNAC 405 Smear from oral cavity



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Note: The standard exclusions and waiting periods are applicable to all of the above Day Care Procedures depending on the medical condition



# STANDARD LIST OF EXCLUDED ITEMS

Annexure-A

## List I – Items for which coverage is not available in the policy

Sl No	Item
1	BABY FOOD
2	BABY UTILITIES CHARGES
	BEAUTY SERVICES
3	
4	BELTS/ BRACES
5	BUDS  COLD DACK HOT DACK
7	COLD PACK/HOT PACK CARRY BAGS
8	EMAIL / INTERNET CHARGES
9	FOOD CHARGES (OTHER THAN PATIENT'S DIET PROVIDED BY HOSPITAL)
10	LEGGINGS
11	LAUNDRY CHARGES
12	MINERAL WATER
13	SANITARY PAD
14	TELEPHONE CHARGES
15	GUEST SERVICES
16	CREPE BANDAGE
17	DIAPER OF ANY TYPE
18	EYELET COLLAR SLINGS
19	BLOOD GROUPING AND CROSS MATCHING OF DONORS SAMPLES
21	SERVICE CHARGES WHERE NURSING CHARGE ALSO CHARGED
22	Television Charges
23	SURCHARGES
24	ATTENDANT CHARGES
25	EXTRA DIET OF PATIENT (OTHER THAN THAT WHICH FORMS PART OF BED
	CHARGE)
26	BIRTH CERTIFICATE
27	CERTIFICATE CHARGES
28	COURIER CHARGES CONVEYANCE CHARGES
30	MEDICAL CERTIFICATE
31	MEDICAL RECORDS
32	PHOTOCOPIES CHARGES
33	MORTUARY CHARGES
34	WALKING AIDS CHARGES
35	OXYGEN CYLINDER (FOR USAGE OUTSIDE THE HOSPITAL)
36	SPACER
37	SPIROMETRE NEDLY IZED VIT
38	NEBULIZER KIT STEAM INHALER
40	ARMSLING
41	THERMOMETER
42	CERVICAL COLLAR
43	SPLINT

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	General insurance
44	DIABETIC FOOT WEAR
45	KNEE BRACES (LONG/ SHORT/ HINGED)
46	KNEE IMMOBILIZER/SHOULDER IMMOBILIZER
47	LUMBO SACRAL BELT
48	NIMBUS BED OR WATER OR AIR BED CHARGES
49	AMBULANCE COLLAR
50	AMBULANCE EQUIPMENT
51	ABDOMINAL BINDER
52	PRIVATE NURSES CHARGES- SPECIAL NURSING CHARGES
53	SUGAR FREE Tablets
54	CREAMS POWDERS LOTIONS (Toiletries are not payable, only prescribed medical
	pharmaceuticals payable)
55	ECG ELECTRODES
56	GLOVES
57	NEBULISATION KIT
58	ANY KIT WITH NO DETAILS MENTIONED [DELIVERY KIT, ORTHOKIT, RECOVERY
	KIT, ETC]
59	KIDNEY TRAY
60	MASK
61	OUNCE GLASS
62	OXYGEN MASK
63	PELVIC TRACTION BELT
64	PAN CAN
65	TROLLY COVER
66	UROMETER, URINE JUG
67	AMBULANCE
68	VASOFIX SAFETY

## <u>List II – Items that are to be subsumed into Room Charges</u>

Sl	Item
No	
1	BABY CHARGES (UNLESS SPECIFIED/INDICATED)
2	HAND WASH
3	SHOE COVER
4	CAPS
5	CRADLE CHARGES
6	COMB
7	EAU-DE-COLOGNE / ROOM FRESHNERS
8	FOOT COVER
9	GOWN
10	SLIPPERS
11	TISSUE PAPER
12	TOOTH PASTE
13	TOOTH BRUSH
14	BED PAN
15	FACE MASK
16	FLEXI MASK
17	HAND HOLDER
18	SPUTUM CUP
19	DISINFECTANT LOTIONS
20	LUXURY TAX

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	General Insurance
21	HVAC
22	HOUSE KEEPING CHARGES
23	AIR CONDITIONER CHARGES
24	IM IV INJECTION CHARGES
25	CLEAN SHEET
26	BLANKET/WARMER BLANKET
27	ADMISSION KIT
28	DIABETIC CHART CHARGES
29	DOCUMENTATION CHARGES / ADMINISTRATIVE EXPENSES
30	DISCHARGE PROCEDURE CHARGES
31	DAILY CHART CHARGES
32	ENTRANCE PASS / VISITORS PASS CHARGES
33	EXPENSES RELATED TO PRESCRIPTION ON DISCHARGE
34	FILE OPENING CHARGES
35	INCIDENTAL EXPENSES / MISC. CHARGES (NOT EXPLAINED)
36	PATIENT IDENTIFICATION BAND / NAME TAG
37	PULSEOXYMETER CHARGES

# <u>List III – Items that are to be subsumed into Procedure Charges</u>

Sl	Item
No.	
1	HAIR REMOVAL CREAM
2	DISPOSABLES RAZORS CHARGES (for site preparations)
3	EYE PAD
4	EYE SHEILD
5	CAMERA COVER
6	DVD, CD CHARGES
7	GAUSE SOFT
8	GAUZE
9	WARD AND THEATRE BOOKING CHARGES
10	ARTHROSCOPY AND ENDOSCOPY INSTRUMENTS
11	MICROSCOPE COVER
12	SURGICAL BLADES, HARMONICSCALPEL,SHAVER
13	SURGICAL DRILL
14	EYE KIT
15	EYE DRAPE
16	X-RAY FILM
17	BOYLES APPARATUS CHARGES
18	COTTON
19	COTTON BANDAGE
20	SURGICAL TAPE
21	APRON
22	TORNIQUET
23	ORTHOBUNDLE, GYNAEC BUNDLE

# <u>List IV – Items that are to be subsumed into costs of treatment</u>

Sl No.	Item
1	ADMISSION/REGISTRATION CHARGES

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2	HOSPITALISATION FOR EVALUATION/ DIAGNOSTIC PURPOSE
3	URINE CONTAINER
4	BLOOD RESERVATION CHARGES AND ANTE NATAL BOOKING CHARGES
5	BIPAP MACHINE
6	CPAP/ CAPD EQUIPMENTS
7	INFUSION PUMP- COST
8	HYDROGEN PEROXIDE\SPIRIT\ DISINFECTANTS ETC
9	NUTRITION PLANNING CHARGES - DIETICIAN CHARGES - DIET CHARGES
10	HIV KIT
11	ANTISEPTIC MOUTHWASH
12	LOZENGES
13	MOUTH PAINT
14	VACCINATION CHARGES
15	ALCOHOL SWABES
16	SCRUB SOLUTION/STERILLIUM
17	Glucometer& Strips
18	URINE BAG

